

COREBRIDGE PARTNERS GROUP (CPG) LATE 2026 IMPROVEMENTS FOR YOU

OR

What is CPG doing for me to make my life sales life better, especially for those who may have previously experienced some service interruptions.

While CPG's great broad highly competitive product suite with its unique and sometimes exclusive riders and superb agent contract structure still leads the industry, for a few of you their recent growing pains have resulted in some service issues. They have heard about them from you and are absolutely committed to improving your CPG experience.

Besides the behind-the-scenes activity related to the Corebridge-Equitable merger, which some industry pundits state could turn the merged Company into a dominant life and annuity producer focused powerhouse . . .

. . . . CPG's sales departments have been given new tools, people and connections with other departments to help get your cases get done faster and more efficiently including the below items which are either now implemented or in process:

- Addition of 3 underwriters with plans to add up to 6 in future months.
- Adding up to 6 new Internal Sales Consultants (ISC's) to help with product info, case design and help with the application systems. 800-677-3311 Opt. 2 then opt 1.
- Increased case managers from one to two per region.
- Implemented a new business auto feed to speed up requirements processing.
- Added medical records authorization in IGO e-app, to reduce underwriting time
- Simplified NB Chat process to including removing the verification requirement.
- Soon adding a similar Chat feature for Inforce policies.
- Upgraded case management expertise, adding up to 7 new CRM's to improve proactive case management and eliminating unnecessary steps that prolong the experience.
- A coming hourly updated New Business Action Report, for regional offices to see info that may be holding up a pending policy. Often more timely than Connex.
- Recently announced expanded informal application eligibility
- Increasing regional office internal wholesaler by 3 or more.

Also, CPG has chosen a SMALL handful of MGA uplines to elevate to a high level of concierge like status. The Cenco, Cenco-Long and CM Alliance offices have been chosen as one. All departments have been made aware, to support faster and consistent response results.

Besides Connex check <https://www.corebridgefinancial.com/life/standoutwithqol/home>, no password needed for further reminders how CPG can contribute to your success.

Prepared August 2026 by Cenco-Long Insurance Center, LLC< Cenco Insurance Marketing Corp, CM Alliance Insurance Marketing, Inc and related affiliates.